Website Maintenance

SETHER GRIFFIN
CLAUDIA ALMEYDA
What is website Maintenance?

Main Topics:

1. Website
2. Security Content
3. Feedback
Website Content

- Add new material to your website
  - Articles / News
  - Graphics

- Update yourself with new technology
Review all your information

Don’t let this happen
Security

- Preventing
- Detecting
- Fixing
Preventing a Hack

- Use strong passwords
- Keep Web Applications Current
Detecting A Hack

- Use Google’s browser
- Turn off Javascript
- Pretend to be a Search Engine
Fixing a Hack

- Root it out
- Change your passwords
- Block hacker’s IP and assess the damage
- Get rid of the code
- Lock it down
- Take it offline
- Report it
Website Feedback Monitoring

Acknowledge → Response
Website Feedback Monitoring

Different channels to get a feedback

- Forums
- Chat
- E-mail
- Ratings
Thank You

Questions?