Frequently Asked Questions
Professor Sherry Norris

1. Professor Norris, will you sign me into your class?
   • No. I do appreciate your interest. However, I do not sign students into any of my courses. There are course wait lists through registration.
   • After the semester begins, CSN policy does allow late registration. Please check the CSN calendar for late registration dates.

2. Where is your office located?
   • My office is located on the Henderson Campus, B-146.

3. How much time should I be spending on your class per week?
   • Classroom students 3 credits: You should be spending a minimum of 3 hours in the classroom and a minimum of 9 hours per week studying and doing homework!
   • Classroom students 5 credits: You should be spending of 5 hours in the classroom and a minimum of 15 hours per week studying and doing homework!
   • Hybrid students 3 credits: You should be spending of 1.5 hours in the classroom, 1.5 hours per week reading the text and taking your own notes and a minimum of 9 hours per week studying and doing homework!
   • Online students 3 credits: You should be spending a minimum of 3 hours per week reading the text and taking your own notes and a minimum of 9 hours per week studying and doing homework!

4. Do you give make-up exams or re-takes?
   • No, I do not.

5. Do students in your online courses have to take exams in-person?
   • Yes.
   • See syllabus for details.

6. Do you give extra credit?
   • Yes, each exam has one bonus problem on it.

7. Do I need to make an appointment to come see you?
   • No, please stop by anytime during office hours.
   • Do have a list of questions along with pertinent homework, quiz or exam.

8. Should I bring my book to class?
   • Yes, along with paper, pencil and calculator if appropriate.
Frequently Asked Questions
Professor Sherry Norris

9. How can I be successful in your class?
   - Be prepared.
     o Pre-read the section(s) and jot down questions.
   - Be disciplined
     o Classroom students
       • Come to every class.
       • Bring all items needed, book, homework, paper, etc.
       • Take notes in class.
       • Work the practice problems.
     o Hybrid students
       • Read the section(s) and jot down questions.
       • Write out your own notes.
       • Work example problems.
       • Come to every class.
       • Bring all items needed, book, homework, paper, etc.
       • Take notes in class.
       • Work the practice problems.
     o Online students
       • Read the section(s) and jot down questions.
       • Write out your own notes.
       • Work example problems.
   - Do your homework.
     o Reread the section(s), notes, rework all examples and practice problems.
     o View the section(s) lecture(s) in My Math Lab.
     o Check your questions from the pre-read. You should be able to answer them.
     o Work assigned homework problems.
     o Show all steps clearly.
     o One step per line.
     o Write neatly.
     o Do many more problems than are assigned!!
   - Be organized.
     o Label and keep your notes, homework, quizzes and exams in order.
     o Keep track of your points so that you know your grade at any given time.
   - Stay on top of your work.
   - Work math problems everyday from current and prior sections.
   - Use My Math Lab videos, animations for lecture, examples and homework problems.
   - Use My Math Lab Study Plan for additional problems and “quiz me” for mastery feature.
   - Take the practice exams in My Math Lab in “test like” conditions, showing all work.
   - If you need help, seek it immediately. Don’t wait.
   - These are helpful suggestions and do not guarantee a passing grade.
10. If I need additional help, where can I get it?
   • The Math Resource Center offers free tutoring to all CSN students who are registered for a math course.
   • One on one tutoring is offered with your registration fee.
   • To check times and locations, please see the tutoring website: https://www.csn.edu/centers-academic-success

11. Do you give the grade of “W”? 
   • No. CSN policy does not allow instructors to use “W” as a grade.
   • Check the CSN Calendar to see what the last drop date is for a specific course. If the course is dropped by that date, then the registrar will assign the grade of “W”, not the instructor.  https://www.csn.edu/sites/default/files/u2241/collegecalender.pdf

12. Do you really keep snickers in your office for students?
   • YES!!! I certainly do!
   • Stop in, work some math problems, eat some snickers. What could be more fun?